



WELCOME TO NOAH! We pride ourselves on being client-centered while offering excellence in medical and surgical care. By choosing us you have chosen a team of individuals who will work with you to safeguard your pet's health. Thank you for entrusting us with your pet's care.

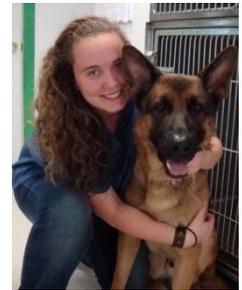
We care about the comfort of both pet and owner. Lazy dogs, crazy dogs; cool cats and nervous cats, we love



them all. We take the time to let your pet settle in and we give lots of love. We believe giving tasty treats and going slowly during exams can make all the difference. We want our patients to enjoy their checkups. The same goes for you, and we work hard to help you understand your pet's health needs. If you are confident about a procedure, clear how to give medications and comfortable dealing with your pet's illness, you will be a better care

provider. We are here to listen, share, and help in every way possible.

We have 40 minute wellness, consultation and "sick" appointments. We feel it takes 40 minutes to take a thorough history, perform a complete physical exam, discuss our findings with you and together make a treatment plan. While getting to know you and your pet, we take appropriate time to understand your pet's condition and needs. Of course appointments may be more succinct should your schedule require!



Wellness visits: what can you expect? We are attentive listeners to your concerns: no one knows your pet better than you. We perform a thorough review of your pet's previous and current medical conditions, typical food they enjoy, exercise habits, medications and supplements. Following a few treats (hypoallergenic when needed!), Dr. Lesser and your veterinary nurse perform a comprehensive physical exam. If any ailments are discovered, many options exist considering diagnostic tests, vaccines and therapeutic care. We explore options, discuss these with you in detail, and involve you in planning your pet's care. With a combination of spacious exam rooms, bright natural light, affectionate staff and complete medical care, we work to make the NOAH wellness experience positive for you and your pet.

Daytime emergencies. Everyone has a different idea of what is an emergency. At NOAH, if it's an emergency to you, it's an emergency to us. We understand how upsetting it can be to have a sick pet. We make every effort to see your pet on the same day you call.

We think same day laboratory test results are important. We know there are times when getting laboratory tests right away can mean the difference between life and death. We have invested in critical care equipment so we can quickly and efficiently generate important test results. We are able to evaluate intraocular eye

pressure, chemistry profiles, electrolyte levels, digital X-Ray radiographs (including Radiologist consults), fecal tests and many others. While we do use outside labs, we feel our investment in in-house diagnostics is invaluable to your pet's care.



Surgical and Dental care. All of our surgical patients receive top grade care: pain management, fluids, supported body temperature, vitals monitoring, and a nurse dedicated to recovery. Dr. Lesser collaborates with several team members during surgery. For oral surgeries and procedures, we rely on our digital dental x-ray and state-of-the-art dental unit to care for your pet. Our outstanding results and glowing testimonials bear witness to NOAH's great surgical performance.

After hours consultations. Our team is committed to you and your pet. Dr. Lesser is available after hours for phone consultation and hands on emergency care. Just call the main clinic phone number (802.296.2273) and our voice mail system provides Dr. Lesser's emergency phone. For those occasions when outside referral is required, we refer to Valley Cares Emergency on the Hanover/Lebanon border (603-643-6333). VCARES maintains a staff of emergency-trained veterinarians and support staff weeknights from 5 p.m. to 8 a.m. and around the clock on weekends.

We tailor vaccine administration to each pet and their lifestyle. Not all vaccines are created equal. We purchase from manufacturers who make the most effective vaccine with the least side effect. Further our vaccine companies guarantee the efficacy of their products. We will discuss your pet's lifestyle with you, and tailor which vaccines should be administered and how often they should be given to your pet.

We never stop learning. All of our staff attend regular continuing educational seminars. It is important that we continue to learn and grow so we are able to offer your pet the most progressive treatments. Recent conferences have included dental and oral surgery, oncology, dermatology and parasitology - think pesky ticks and their diseases!

Our community commitment. We are committed to improving the communities we serve. We are actively involved in community events, school programs, and pet rescue groups. We believe that it is important to support the communities that support us.

Referral services. We have veterinary specialists visit our practice on a regular basis to provide cardiology and specialty diagnostic services, to minimize stress on you and your best friend. Both client and pet are comfortable in familiar surroundings of NOAH; an added benefit is a savings of time and money.

We also work with several area referral hospitals. We do not believe our job ends with a referral, we will be there to answer your questions and work with your pet's specialist to make sure your pet receives the best care possible. We understand how difficult it can be when dealing with a critically ill pet. We are here to listen and answer your questions.

